



RETURN OR/AND EXCHANGE FORM

Name

First Name

Address

.....

Zip Code City

Phone

E-mail

Refund or Exchange ? (if exchange, please fill out the second tab)

Sent back article :

Order number	Article	Size	Quantity	Price

Reason for requesting a return/refund :

- | | |
|---------------------------------|----------------|
| 1. Wrong size and/or quantity | 4. Bad quality |
| 2. Article arrived to late | |
| 3. Product damaged upon arrival | |

TOTAL

Replacement article :

Article	Size	Quantity	Price

Total sent back – Total replacement article = Sum owed

..... - =

TOTAL

RETURN INSTRUCTIONS

1. Order must be returned (ship date) within 30 days of the original purchase to receive the full refund. Supplement bags/buckets can only be returned if sealed & unopened.
2. Complete carefully each of the form's boxes and send the request to customercare@enviroequine.com, with pictures attached if the product(s) is/are damaged.
3. Once the request is approved, print the form and the shipping label you received.
4. Ship the products – The refund or the new order will be processed once we receive the items.